

# Springboard Data Science Career Track Guarantee

We are committed to your success, and will support you fully in the transition into a Data Science career. We back our commitment with the Springboard Data Science Career Track Guarantee (the “Springboard Guarantee”): subject to the Terms below, we will refund 100% of your tuition if you are not offered a Qualifying Position (as defined in the terms) within 6 months of receiving a Springboard certification.

A career transition involves focused, consistent effort, and we ask for an equal commitment from you. Specifically, you shall satisfy the requirements below in order to be eligible for the Springboard Guarantee. If these Terms are not satisfied, you may still participate in the program and receive all of the advantages of career support, but you will not be eligible for the tuition refund.

## Terms

The following terms and conditions (“Terms”) apply to the Springboard Guarantee:

### Eligibility Requirements

- You must be 18 years or older.
- You must hold a Bachelor’s Degree from any educational institution in any subject. Most employers still require a Bachelor’s degree as a fundamental requirement for these roles in addition to the data science skills and experience you will gain from the Career Track program.
- You must be proficient in spoken and written English.
- You must be eligible to legally work in the United States for at least 1 year following graduation from the program. At the time of admission to the program, if you are on a status where work authorization expires (e.g. H-1B, OPT etc), the expiration must be at least two years after the program start date.
- You must be able to pass any background checks associated with jobs that you apply for. Without limiting the foregoing, if you fail to obtain a job offer as a direct or partial result of your failure to pass a background check associated with the job offer, you will not be eligible for the tuition reimbursement.

## Application Conduct

### Definitions

A “Qualifying Position”, for the purpose of the Springboard Guarantee, is defined as a role in the data science or analytics field as:

1. A salaried employee or waged employee working an average of at least 30 hours a week,
2. A full-time contractor for 3 months or longer, or
3. A paid internship used to evaluate a candidate for a full time salaried role.

“Metropolitan Areas” means: Atlanta, Austin, Boston, Chicago, Houston, Los Angeles, New York City, San Diego, San Francisco Bay Area, Seattle, or Washington D.C.

### Commitment to the Program and Your Own Success

We require that you fully commit to your job search and take our recommendations seriously. As a graduate of the Data Science Career Track Program, we expect you to be an active participant in your own success, and put significant effort into your own growth and your job search. Therefore, for the Springboard Guarantee to be applicable,

- You must have completed all the mandatory requirements for graduation, including:
  - You must complete 100% of the core curriculum.
  - You must meet or exceed expectations on all core projects, according to the provided rubrics. You are welcome to submit improved versions based on your mentor’s feedback until you meet expectations.
  - You must have completed all Career Development tasks listed in the curriculum.
- The 6-month guarantee period starts on the day you complete the above mandatory requirements. During this period,
  - You must be active in your job search. We require that you apply to, or follow-up on a minimum of 4 Qualifying Positions in the Metropolitan Areas per week, in accordance with best practices prescribed by Springboard. We also encourage you to reach out to a minimum of 3 high quality networking contacts per week.

- You should be applying for roles that are suited to your level of experience and areas of expertise, and maintain realistic expectations about what kind of first job in data science is right for you. A successful student will take this guidance from their mentor and the Career Services team, and follow recommendations for job types that are a good fit.
- You must provide Springboard Career Services team with a weekly summary of job related activity and provide further information on request. Knowing the areas of struggle is crucial for us to help you in the best way possible.
- You must respond to placement related communications from Springboard within 72 hours.
- You must always act with reasonable and good faith efforts to obtain a Qualifying Position.

#### How This Guarantee Applies To You

Without limited the foregoing, possible situations that **void** this guarantee include, but are not limited to:

1. You turn down a Qualifying job offer.
2. You decide not to conduct a job search.
3. You decide to search for a role that does not meet the Qualifying Position criteria above, or is outside of the data science field/industry.
4. You accept a role that does not meet the Qualifying Position criteria above, or is outside of the data science field/industry, before the 6 month guarantee period is over.
5. You do not put sufficient and consistent effort into your job search, as outlined above.
6. You do not want to or are unable to live and work in one of the Metropolitan Areas.
7. You do not communicate with Springboard Career Services consistently throughout your search, including notifying us of any offers you have received.
8. You lose your work authorization or do not have sufficient work authorization that meets the requirements above during your search, even if you did expect to have authorization or did at one time have appropriate work authorization during your education program.
9. You become physically or mentally unable to conduct an effective job search as outlined above during the course or guarantee period.
10. You do not apply for jobs primarily in at least one city supported by the Springboard Guarantee throughout the 6-month placement period.
11. You do not follow through with the interview process for Qualifying Positions in a timely and professional manner (you do not participate as expected by the employer in the interview process by providing responses to employer communications, showing up on time for interviews, and providing documents or follow up as expected by employers)
12. If you are a student, and your graduation is delayed beyond the end of the job placement period, which affects employers ability to fill the position in a timely manner.

13. You do not apply for jobs that are suitable for your background or experience as discussed in your calls with Springboard Career Services team.

## Certification for Reimbursement

If you believe you qualify for a reimbursement, you must provide a written and signed certification that you have met all of the Terms, and have not been offered any Qualifying Positions, within one calendar month after the 6 month placement period.

## General

This Springboard Guarantee and Terms, along with the [Springboard Terms of Service](#), sets forth the entire understanding between you and Springboard with regard to the subject matter herein. Any provision of these Terms that is unenforceable shall not impact the enforceability of any other provision. Springboard shall have the sole discretion to determine whether the Terms have been satisfied and whether you are eligible for a refund of your tuition.